

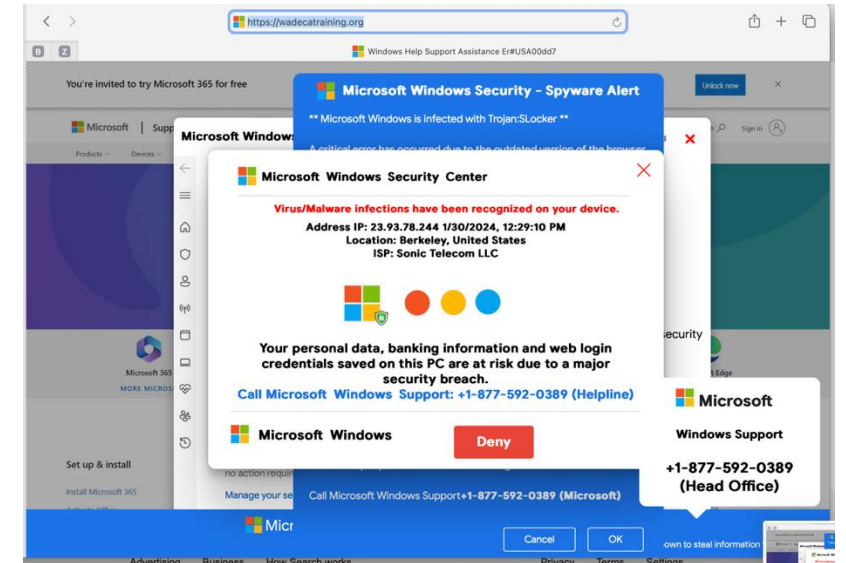
Senior Scam Stopper Event

**Jack Cleary, Aide to
Councilmember Robinson**

Pop-Up Ad Scams

- A pop-up ad scam is a deceptive online advertisement that appears suddenly on your screen, often mimicking legitimate alerts.
- These ads may trick users into clicking malicious links, downloading malware, or sharing personal information by claiming urgent issues like fake virus warnings or too-good-to-be-true deals.
- Staying cautious and avoiding interaction is key to protecting your device and data.

Pop-Up Ad Scams





August 7, 2020

(2) virus have been detected on your iPhone. It has been infected and damaged.

We have detected that your iPhone has been infected with viruses. It will soon corrupt your sim card, data, photos and contacts if no immediate action is taken.

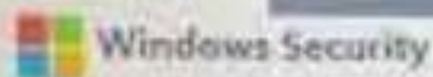
00: 00: 20

How to remove virus:

Step 1: Tap the button below & go to App Store to install the recommended virus removal App for free.

Step 2: Run the app to remove all viruses.

Remove Virus Now



Scanner

Scanner Scan Schedule



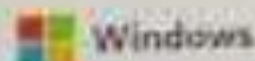
Windows Defender Security Center

App: Kats.filenstrack(2).dll

Threat Detected: Trojan-Spyware



Access to this PC has been blocked for security reasons.
Contact Windows Support: +1-866-914-0330 (Toll-Free)



Deny

Allow

Cancel

OK

How Do We Get Rid of It?

- **On a computer:** The web browser must be closed. Here are some simple ways to do that:
 - Close the program in the traditional way by clicking the red X in the top right corner.
 - If it will not let you click the red X, trying using the “Force Quit” keyboard shortcut to close the program. You can do this by holding the “ALT” key and pressing “F4.” Also known as “ALT+F4”.
 - Some keyboards require the “Fn” aka the “function” key to engage the F4 key, if the “ALT+F4” method is not working, hold the “ALT” and “Fn” keys and then press F4.
 - **Apple Computers:** Hold the “command” key and press “Q”

How Do We Get Rid of It?



How Do We Get Rid of It?



Better Safe Than Sorry!

- If you are truly worried about a potential security threat on your device, take it to a professional! (or the techy grandchild!)
- **Never call the phone numbers on scary looking screens!**
- In-person assistance is always more secure than speaking over the phone.

Thank You!

Pick Up A Handout in the Back!